



# Rilevazione Customer Satisfaction ASST Ovest milanese

## Presentazione risultati

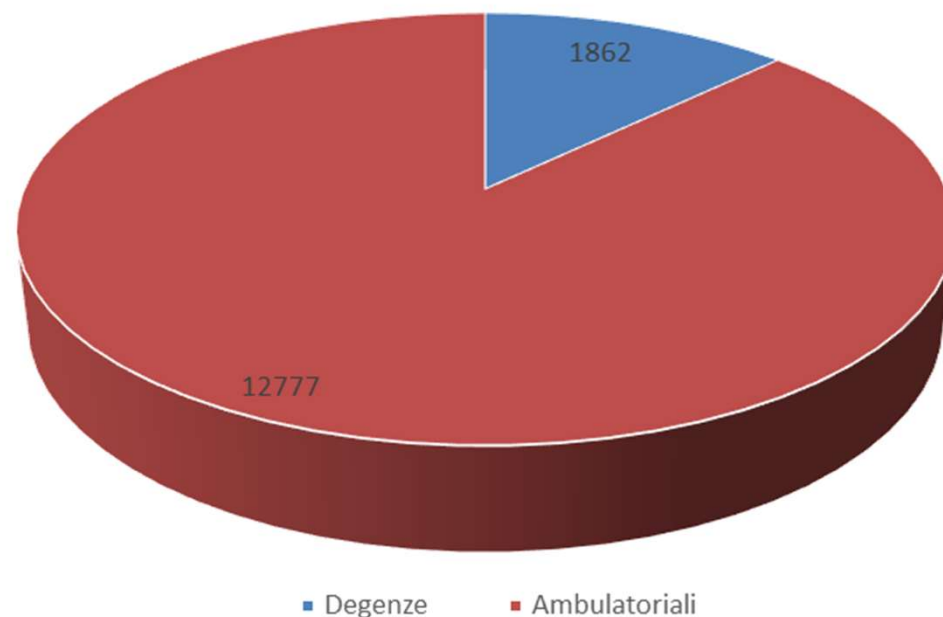


anno 2024



Campione – Anno 2024

## TIPOLOGIA DI SERVIZIO USUFRUITO



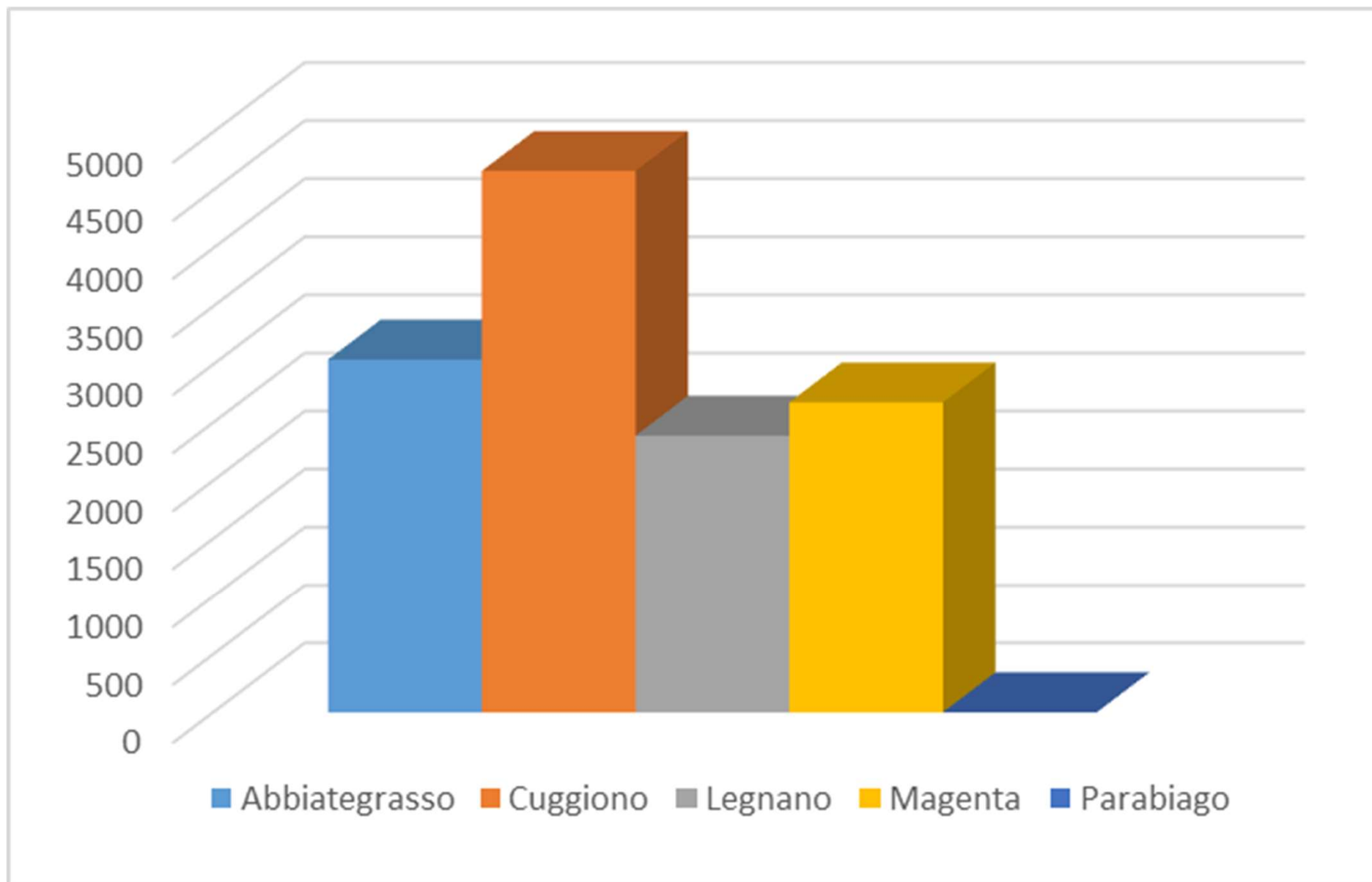
Numerosità campionaria: 14.639



# ATTIVITA' AMBULATORIALI



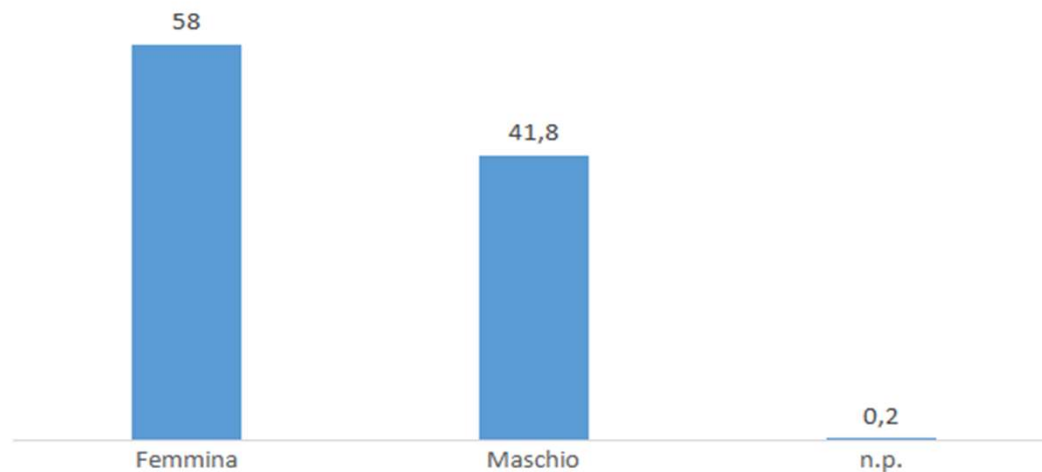
# Numerosità campionaria per presidio



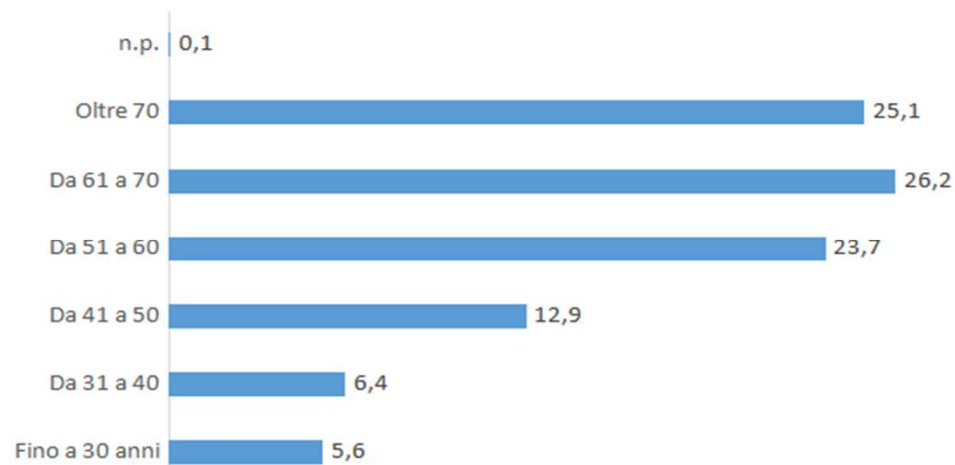


# Campione

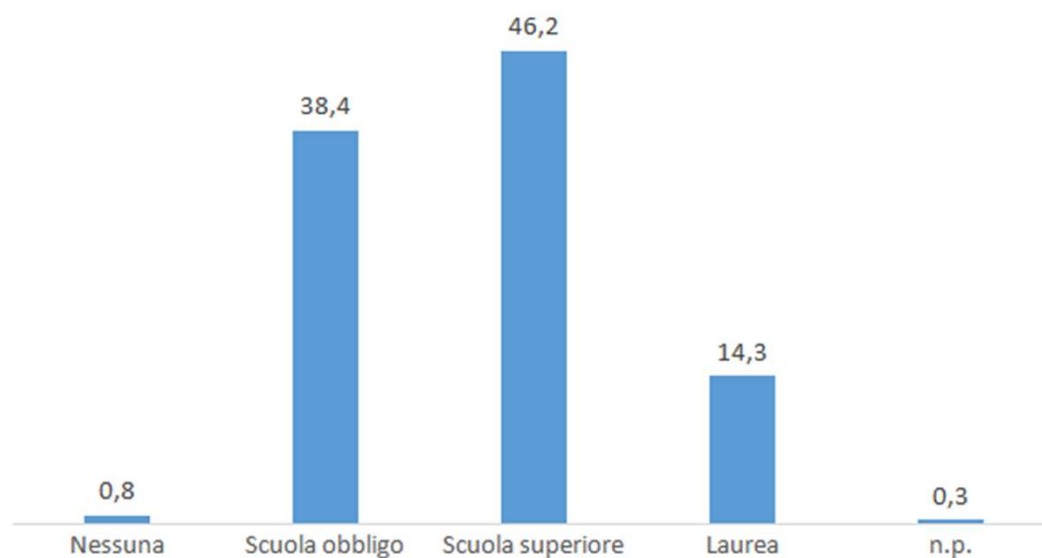
## Sesso



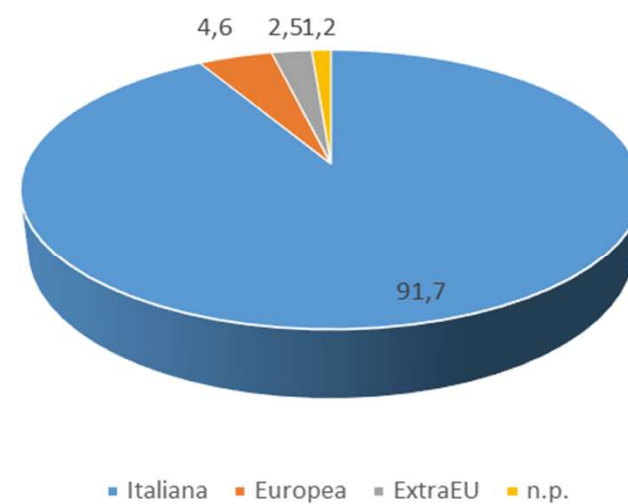
## Classe d'età



## Scolarità

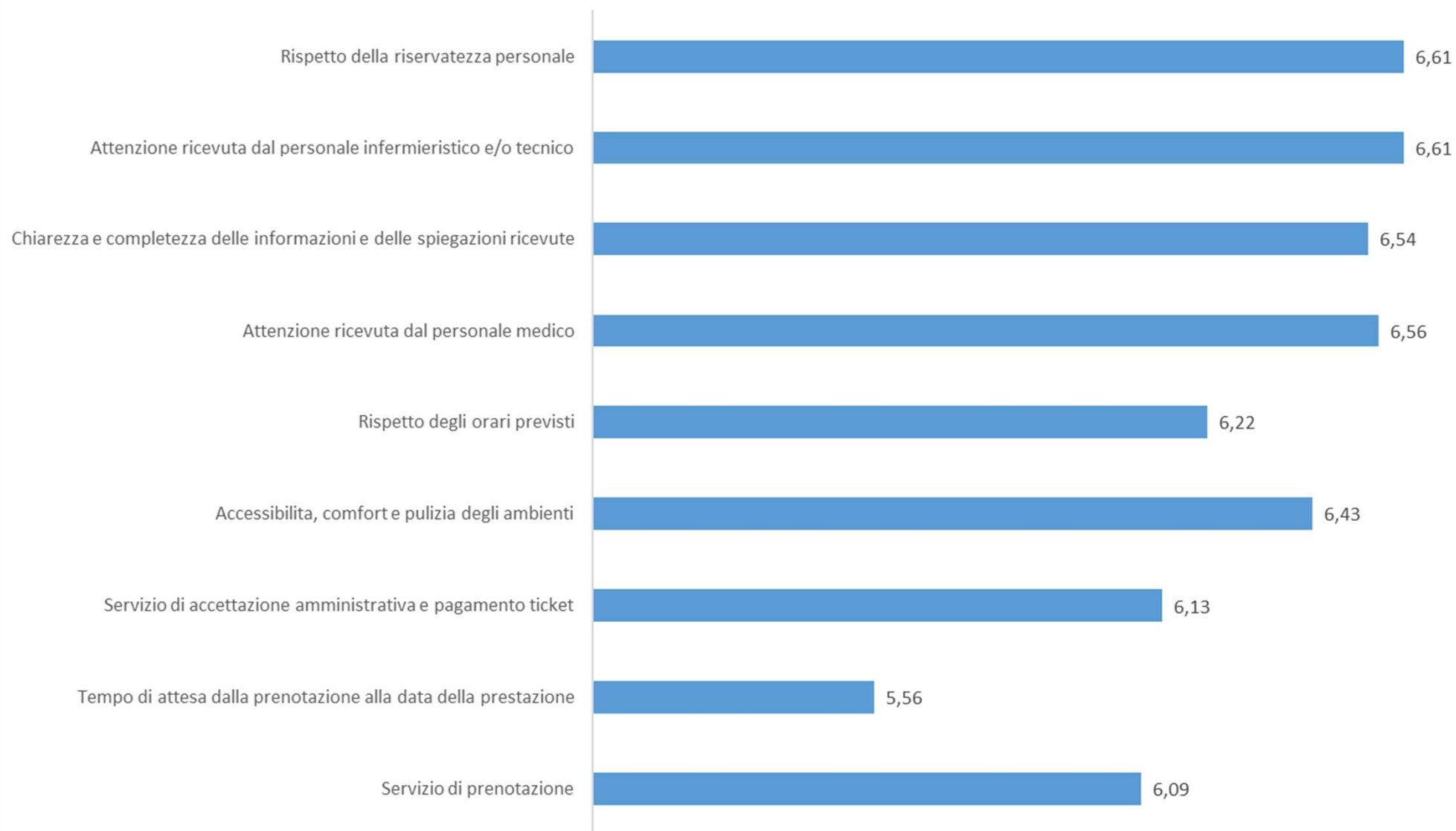


## Nazionalità





### Soddisfazione singoli elementi del servizio





## *Attività ambulatoriale*

Indice generale

Soddisfazione

**6,5**

Indice generale

Raccomandabilità

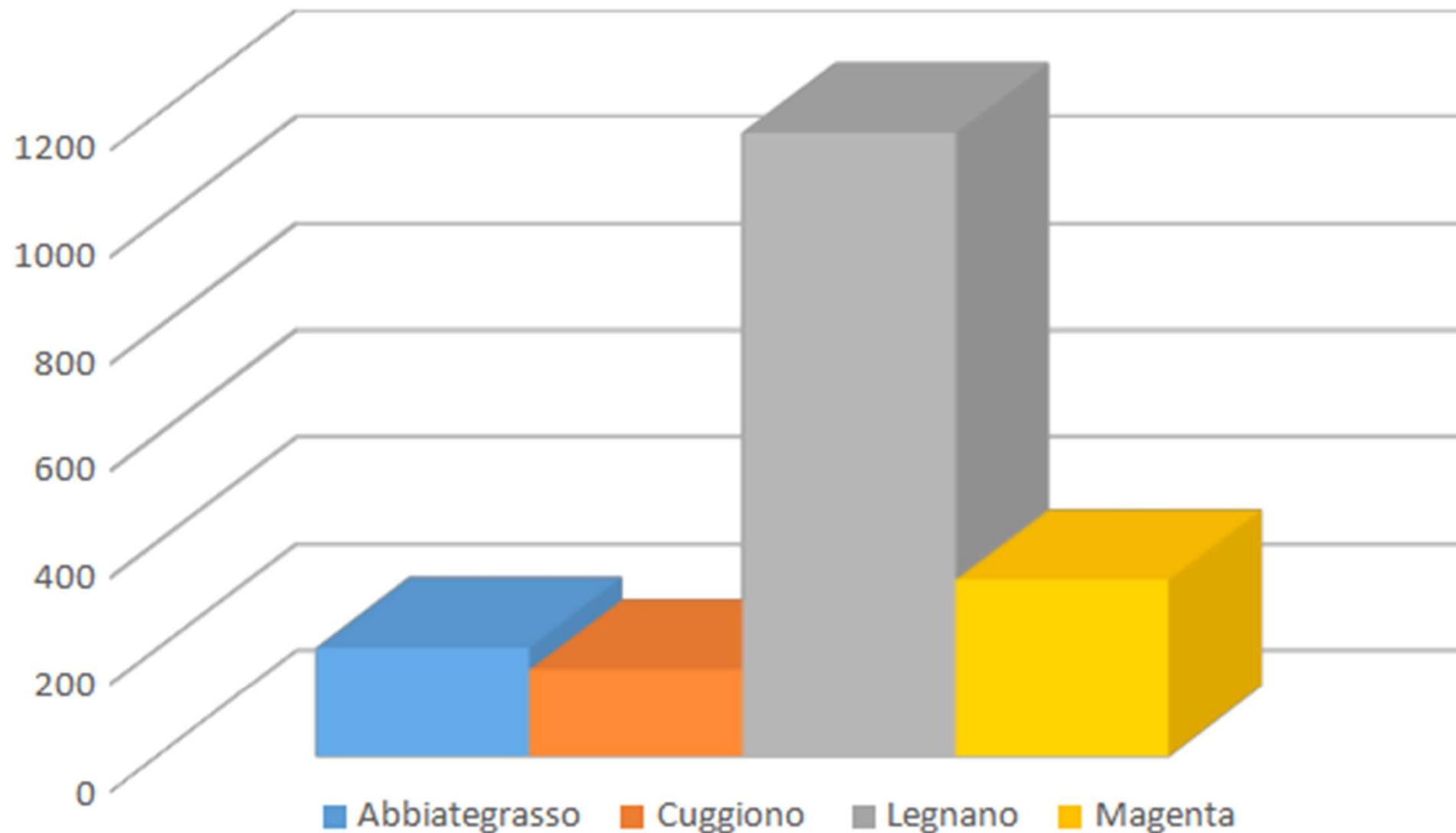
**6,5**



# DEGENZA



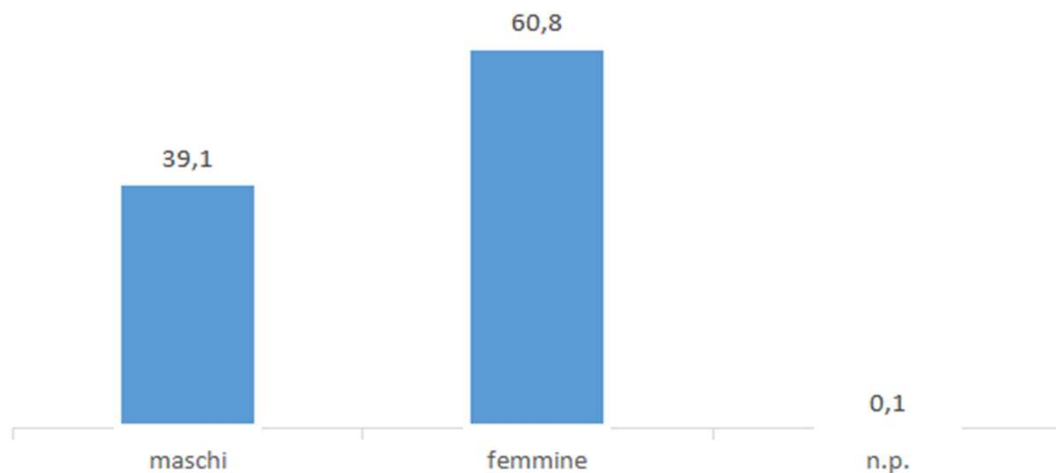
# Numerosità campionaria per presidio



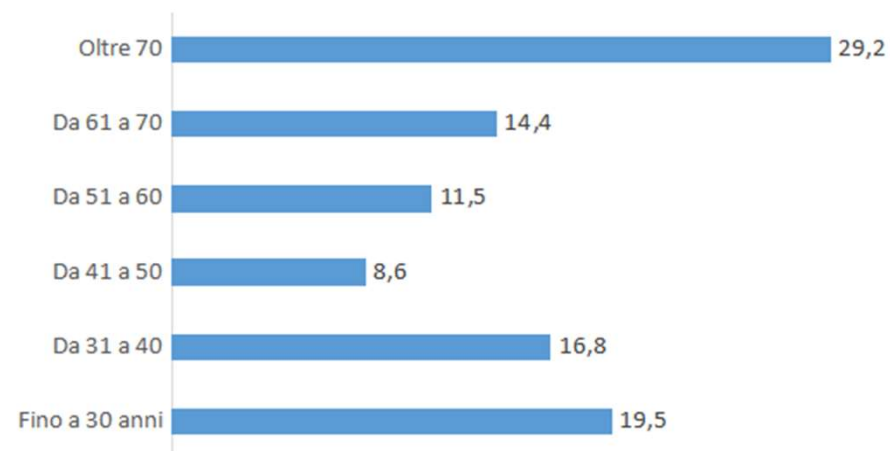


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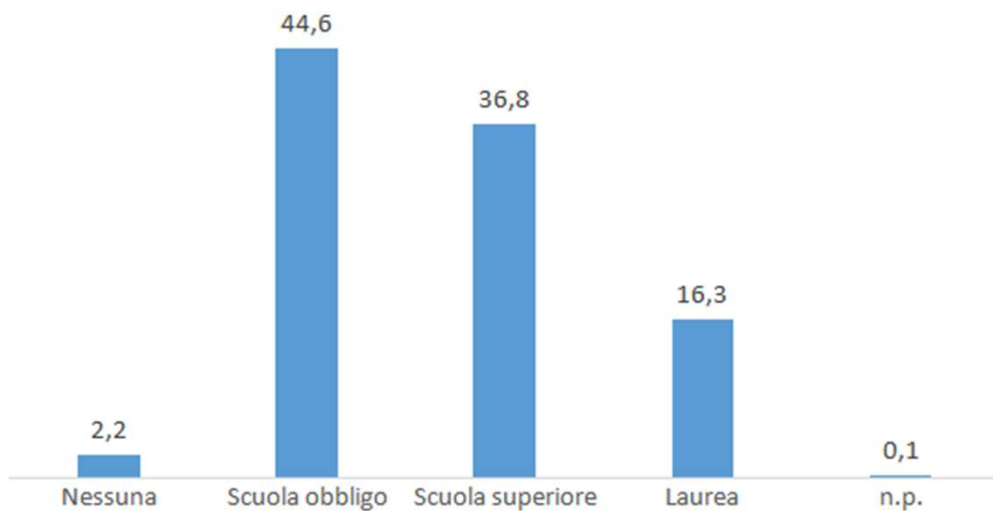
## Sesso



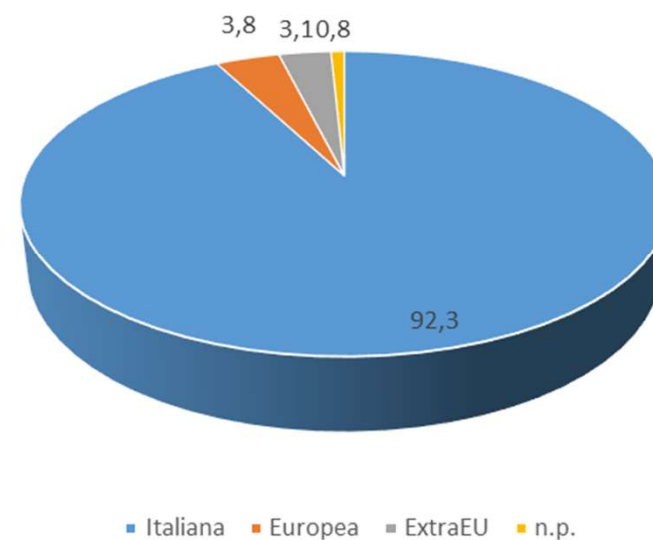
## Età



## Scolarità

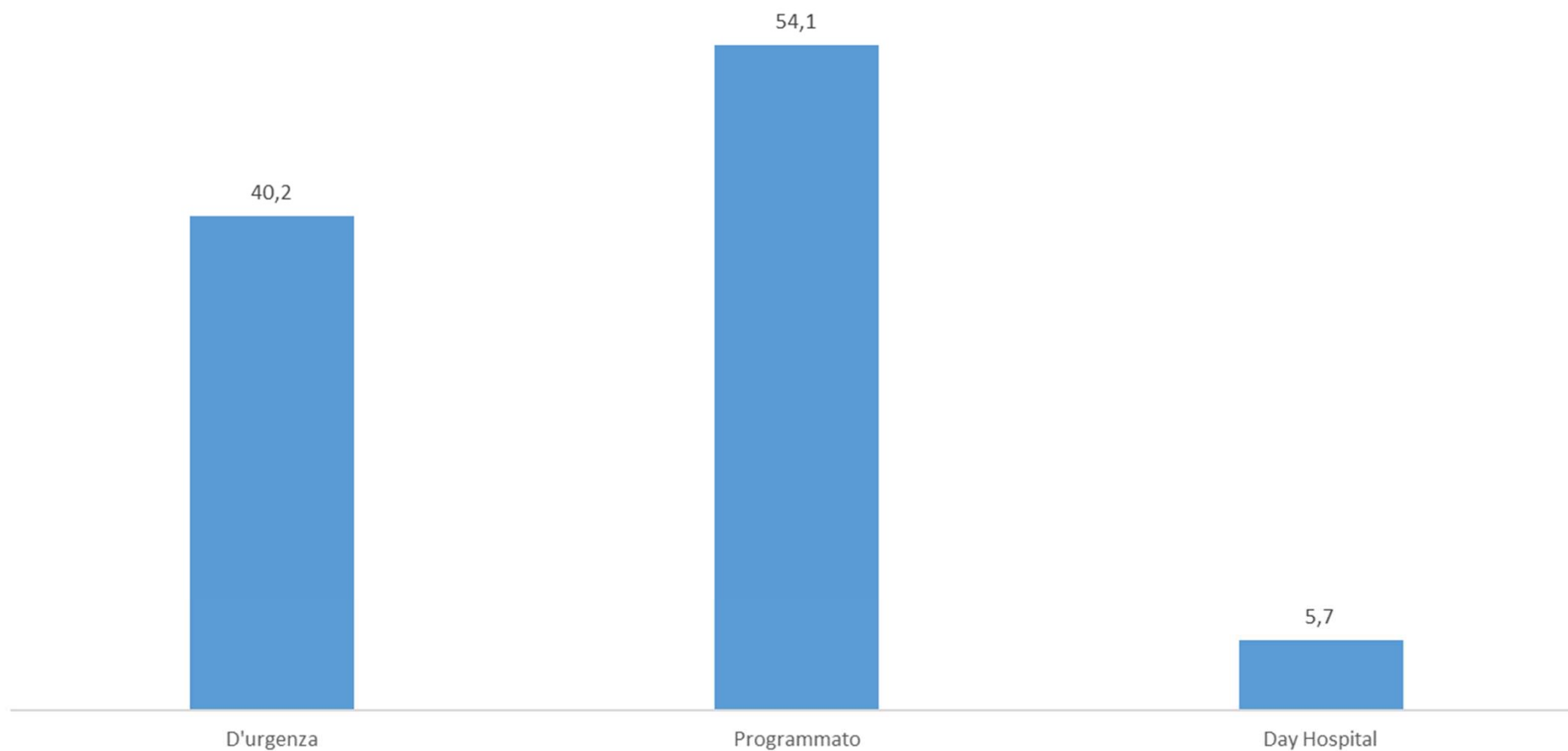


## Nazionalità



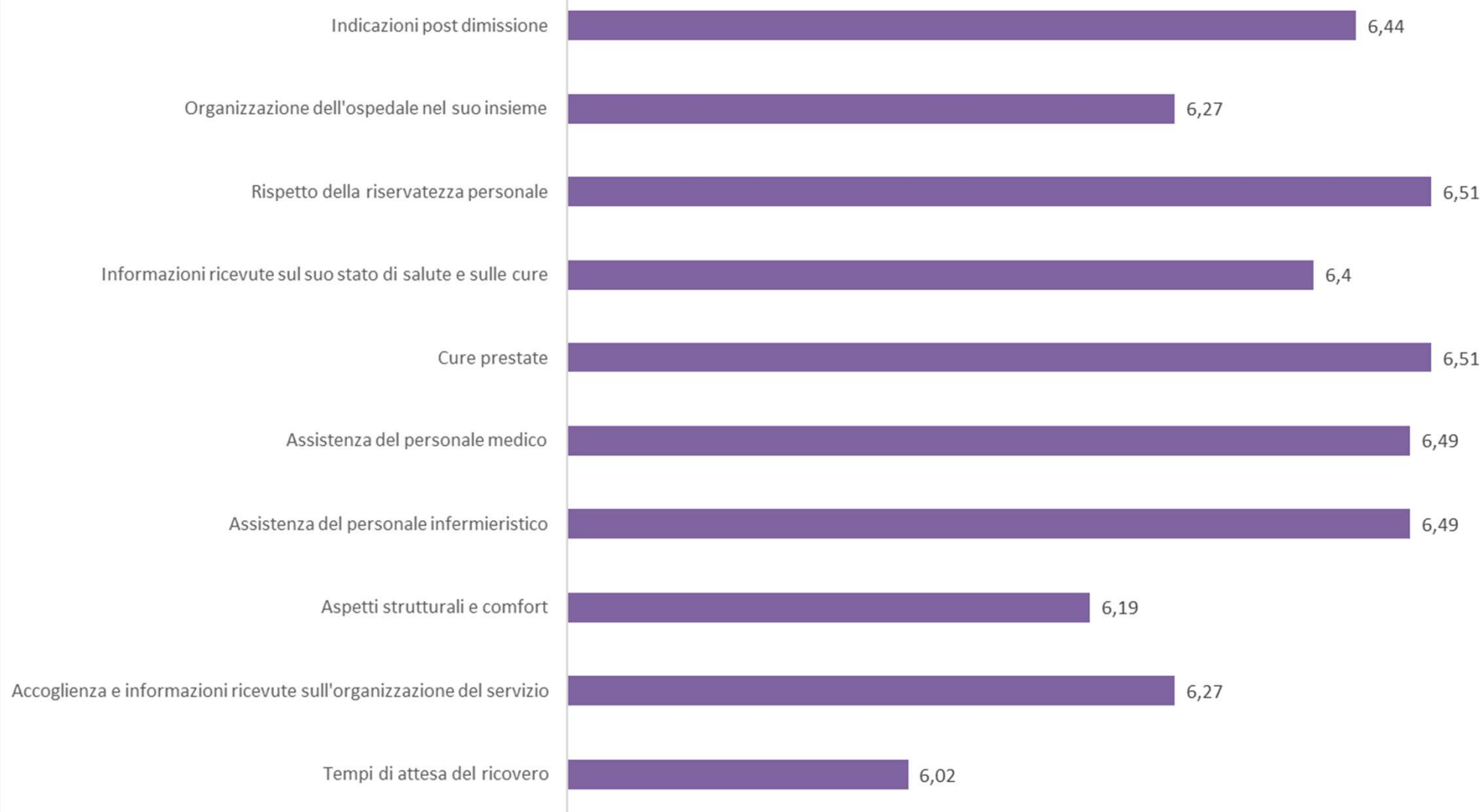


# Tipologia di ricovero





## Soddisfazione singoli elementi del servizio





## *Attività di Degenza*

Indice generale  
Soddisfazione

**6,4**

Indice generale  
Raccomandabilità

**6,5**